

# Emergency Numbers

EDT Cambs 01733 234724  
EDT Hunts 01480 376752  
Duty Psyche 01223 726300  
CAMDOC 01223 464242  
Care Call 01223 726463

Cambridgeshire Direct 0845 045 5202

Addenbrookes 01223 245151  
Lister Hospital 01480 314333 / 01480 781041  
Hinchingsbrooke 01480 416416

Police Control Centre 01480 456111

# Home Choice Care Branches

<b>Essex</b>	01277 354111 John Giffney, Care Director email: <a href="mailto:jgiffney@Homechoicecare.co.uk">jgiffney@Homechoicecare.co.uk</a>
<b>Cambridge</b>	01223 264944 Jonathan Ludd, Care Director email: <a href="mailto:jludd@homechoicecare.co.uk">jludd@homechoicecare.co.uk</a>
<b>Oxford</b>	01865 770412 Shelley Nelms, Care Director email: <a href="mailto:snelms@homechoicecare.co.uk">snelms@homechoicecare.co.uk</a>
<b>Gravesend</b>	01474 365594 Lyn Wilson, Care Director email: <a href="mailto:lwilson@Homechoicecare.co.uk">lwilson@Homechoicecare.co.uk</a>
<b>Huntingdon</b>	01480 356219 Emma Pearson, Care Director email: <a href="mailto:epearson@Homechoicecare.co.uk">epearson@Homechoicecare.co.uk</a>

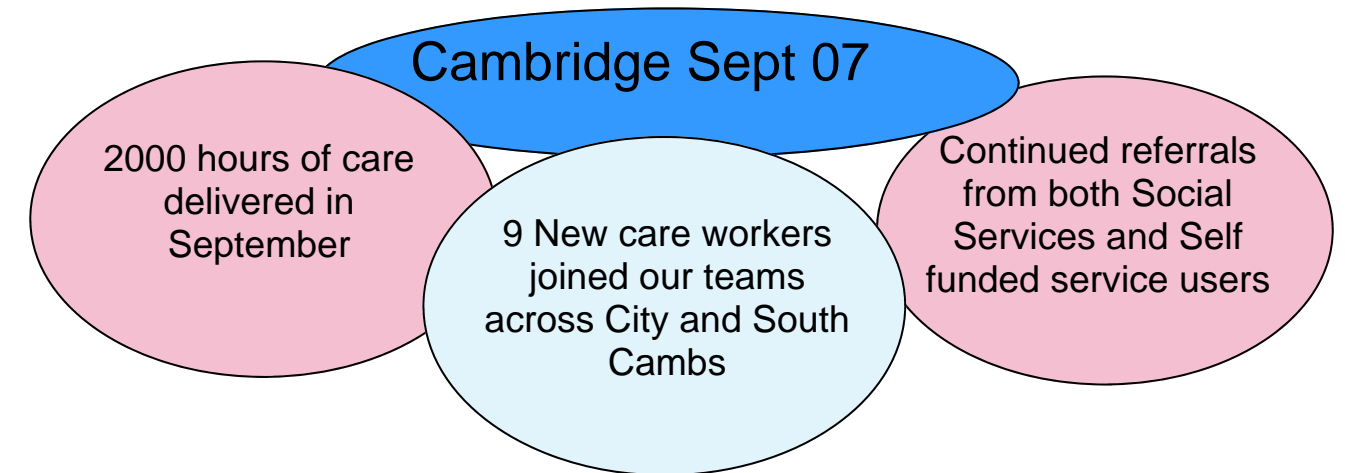


**Feedback:** We want to hear from you with comments and anything to include in our next issue of Open House. Please contact Patsy Daeche at Home Choice Care, Lindens Gate, Chantry Lane, Off College Lane, Hatfield. Herts. AL10 9PH. Tel: 07920 752041 or email : [pdaeche@homechoicecare.co.uk](mailto:pdaeche@homechoicecare.co.uk)



# Open House

**Welcome** to the seventh issue of Open House, the newsletter especially for Home Choice Care Service Users.



We are now heavily into our Festive season planning, yes - did you know it is 12 weeks away ! It seems to come round faster each year. Naturally, the festive season is a time of celebrating with family and those close to you. It is further a time where we ensure a smooth period of care visits for all, with forward planning of our Care Worker's duties.

Please would you discuss with your families any calls that you need to cancel and over the next few days you should receive our Festive grid in the post.

**So what do I do with the Festive Grid?**

**See inside cover for more details.**

**Home Choice Care helps people live independently in their own homes by providing care workers to help with their daily needs**

# Cambridge Festive Grid

Please Return as soon as possible for the attention of Jonathan Ludd

SU Festive Diary

MON	TUE	WED	THU	FRI	SAT	SUN
10-Dec	11-Dec	12-Dec	13-Dec	14-Dec	15-Dec	16-Dec
AM	AM	AM	AM	AM	AM	AM
LUNCH	LUNCH	LUNCH	LUNCH	LUNCH	LUNCH	LUNCH
TEA	TEA	TEA	TEA	TEA	TEA	TEA
PM	PM	PM	PM	PM	PM	PM
MON	TUE	WED	THU	FRI	SAT	SUN
17-Dec	18-Dec	19-Dec	20-Dec	21-Dec	22-Dec	23-Dec
AM	AM	AM	AM	AM	AM	AM
LUNCH	LUNCH	LUNCH	LUNCH	LUNCH	LUNCH	LUNCH
TEA	TEA	TEA	TEA	TEA	TEA	TEA
PM	PM	PM	PM	PM	PM	PM
MON	TUE	WED	THU	FRI	SAT	SUN
24-Dec	25-Dec	26-Dec	27-Dec	28-Dec	29-Dec	30-Dec
AM	AM	AM	AM	AM	AM	AM
LUNCH	LUNCH	LUNCH	LUNCH	LUNCH	LUNCH	LUNCH
TEA	TEA	TEA	TEA	TEA	TEA	TEA
PM	PM	PM	PM	PM	PM	PM
MON	TUE	WED	THU	FRI	SAT	SUN
31-Dec	01-Jan	02-Jan	03-Jan	04-Jan	05-Jan	06-Jan
AM	AM	AM	AM	AM	AM	AM
LUNCH	LUNCH	LUNCH	LUNCH	LUNCH	LUNCH	LUNCH
TEA	TEA	TEA	TEA	TEA	TEA	TEA
PM	PM	PM	PM	PM	PM	PM

**INSTRUCTIONS:**

1. Please place a Cross next to each box  
This will identify the calls you wish to cancel over the 4 week period
2. Please return to the office no later than Monday 15th October 2007  
**OR** pass to your Regular Care Worker

Service User:



**INSTRUCTIONS:**

Place a Cross next to each box - This will identify the calls you wish to **cancel** over the 4 week period.

Please return to the office no later than Monday 15th October 2007 **OR** pass to your Regular Care Worker



**BLUE SERVICE USER BOOKS** - if you need any replacement sheets, additional forms please let your care worker know.

If you have any concerns or questions - Please feel free to call the Cambridge Branch where all staff will be able to assist you in the completion of the grid.

Have a great month and be sure to re-set the outside light sensors and adjust your heating settings, now that Autumn is truly here.

*Rev. Jonathan Ludd  
Care Director*

## British Summer Time Ends

The clocks go back one hour at 02:00am Sunday 28 October 2007 but already the days are getting shorter.



## Compliments

Mrs. H thanked Karen Hensman for the support when she was taken to Hospital.

Mrs D said "Ashton Carroll" is a lovely Care worker.

## DIRECT DEBIT PAYMENTS

We are now able to offer you the opportunity to settle your account with us by Direct Debit. You will continue to be invoiced every four weeks on actual hours of care delivered but will no longer need to be concerned about sending in your remittance to finance by the agreed date. The invoice will show the amount that will be debited from your account 14 days after the invoice date. I am pleased to say that the Direct