

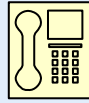
Branch Directory

HCC Essex - 01277 354111

John Giffney, Care Director / email: jgiffney@homechoicecare.co.uk

HCC Cambridge - 01223 264944

Jonathan Ludd, Care Director / email: jludd@homechoicecare.co.uk




HCC Oxford - 08165 770412

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HCC Gravesend - 01474 365594

Lyn Wilson, Care Director / email: lwilson@homechoicecare.co.uk

Stay Cool this Summer

- * During the heatwave try and plan your day in a way that allows you to stay out of the heat.
- * Stay inside, in the coolest rooms in your home, as much as possible.
- * Close the curtains in rooms that get a lot of sun. 
- * Keep windows closed while the room is cooler than it is outside. Open them when the temperature inside rises, and at night for ventilation. If you are worried about security, at least open windows on the first floor and above.
- * Take cool showers or baths, and splash yourself several times a day with cold water, particularly your face and the back of your neck. You could ask your Care Worker to leave you a cold flannel filled with ice, to help you keep cool.

* **Remember : Ask your Care Worker for help!**

Key advice from the Department of Health - if in doubt please do not hesitate to contact NHS Direct on **0845 4647**.

Feedback: We want to hear from you with comments and anything to include in our next issue of Open House. Please contact Patsy Daeche at Home Choice Care, Lindens Gate, Chantry Lane, Hatfield. Herts. AL10 9PH Tel: 07920 752041

www.homechoicecare.co.uk

Open House

Cambridge Issue 3 , June 2007

“Supporting Your Independence” Personalised Care for Individuals



Home Choice Care provides practical support services to enable people to live safely in their own homes for as long as possible. Our mission is to be the UK's first choice provider to deliver high quality care.

[See inside cover for more details.](#)

Cambridge Branch Update

This month has once again seen a growth at our Cambridge Branch. We are now delivering 5,500 hours of care across Cambridgeshire and are expanding into the district of Milton. We have a recruitment drive in all Cambridge districts and are receiving good responses. It is always pleasing to see more Service Users being able to access care provision, domestic, and shopping provision from our experienced care staff.

We are in a unique position to offer services tailored to suit your needs whether through social services or privately. All of our staff are police checked for that extra reassurance and undertake care training throughout their careers with us.



Cambridge is a vibrant place with so many groups and organisations operating in and around the city, it is often difficult to know which group to contact, or even where they are based. There is a useful tool via the internet www.colc.co.uk which provides the latest updates for local older people. Areas covered on the website are local services, Computers, Lifelong Learning, Employment, Housing, Leisure, Benefits, Pensions, and support organisations, including the 'Cambridge Meals Service' for hot meals delivered to your door during the week. For those of you who are unable to access the internet, please feel free to call our Cambridge Branch where our staff will be more than happy to point you in the right direction for contact telephone numbers and services.

Rev Jonathan Ludd, Care Director.

Personalised Care for Individuals

Washing, Oral Care, Wet and Dry Shaving, Dressing.

Toileting & Continence care, Feeding, Assistance with medication.

Assistance with getting up or going to bed.

Making or changing your bed, Shopping, Paying Bills, Collecting Pensions.

Assistance with Laundry, Ironing, Preparing Meals, Vacuum Cleaning.

Light domestic tasks, Washing dishes, Dusting.

Cleaning of toilets and bathrooms, Night sleeper.

Waking night care, Two person care team — for hoist and track transfers.



Our Packaged Services

Starter Pack

The Home Choice Care Starter Pack is a good way of trying the service to see how it will work for you and your family.

Home From Hospital

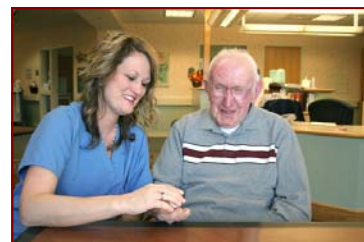
Following emergency or elective surgery people often need a lot of help whilst they regain their strength.

Going Away on Holiday

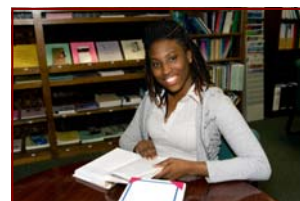
Home Choice Care can help ensure your holiday is an enjoyable one without any worries. Holiday Cover Packages vary from Care Worker visits daily to 24 hr live in care.

Flexicare

With this package we can incorporate all the services listed into one package. YOU then decide on what item you want and when you want it. All delivered by high calibre Care Workers.



Our Care Workers



The company has a comprehensive training and development programme that all care staff undertake from the start of their employment with us. The training they receive is vital to ensuring that they are equipped with all of the skills necessary to carry out their care duties to the extremely high standards expected from us by our Service Users.

How to Finance your Care

Private Payers (PP)

People who either fall outside of the Social services eligibility criteria or who choose to pay for their own care. Care needs are assessed by the provider and the Service User is responsible for paying for their own care.

Individual Budgets (IB)

A pilot project for individual budgets is currently being undertaken as a cross government initiative and is led by the Department of Health who are working with the Department for Works and Pensions and the Department of Communities and Local Government. Individual budgets are designed to provide individuals who currently receive services greater choice and control over their support arrangements. All care agencies will be provided with more information once the outcomes of the pilot are known.



All packages are tailored to suit the individuals needs of the Service Users.

**Call us now on
01223 264944**

Supporting People

A separate government fund (housing support grant) which is to be spent on non domiciliary care tasks which enables Service Users to remain in their own homes. For example, help with filling in forms, claiming benefits and social activities. This is very often used to provide support to Users with learning disabilities although it is becoming more broadly based. Providers must be specifically accredited to provide this care. HCC is undergoing accreditation.

Direct Payments (DP)

People who meet the SS eligibility criteria, whose care needs are determined by Social Services. SS pays the Service User an amount of money each week which the Service User may spend as they wish to get their care needs met.

Social Services (SS)

People who meet the SS eligibility criteria, whose care needs are determined by Social Services. Social Services sources and pays for their care. Social Services pays for their care and commissions it with approved care providers.