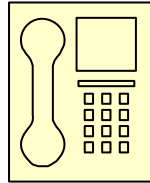




HCC Branch Info

- HCC Essex** - 01277 354111
Hayley Turner, Care Director / email: hturner@homechoicecare.co.uk
- HCC Cambridge** - 01223 264944
Jonathan Ludd, Care Director / email: jludd@homechoicecare.co.uk
- HCC Ealing** - 020 8434 3525
Julie Green, Care Director / email: jgreen@homechoicecare.co.uk
- HCC Oxford** - 08165 770412
Shelley Nelms, Care Director / email: snelms@homechoicecare.co.uk
- HCC Gravesend** - 01474 365594
Lyn Wilson, Care Director / email: lwilson@homechoicecare.co.uk



HCC Cambridge

Welcome to our February Newsletter. This month has seen a shortfall in the staff due to long-term sickness and holidays. With this in mind, it always amazes me to see our staffing team, working as a team and fulfilling extra visits and shifts to ensure not only that our services are maintained, but more that we continued to deliver the same quality of care.

We have an active recruitment drive, which is proving successful, with two rounds of staff inductions starting this week for both City & District and South Cambridgeshire teams, and a welcome return of two of our ladies for the City Team after their operations.

This month saw an increase in care provision, with a further 20 service users receiving care and our Field Care Supervisors ensuring that care had 'settled' during the 14 day process.

Rev. Jonathan Ludd - Care Director

Compliments

Mrs C called to say they are very happy with the service.

Mrs M called to say what a good job Charlotte is doing.

Mrs M thanked us for letting Lucia Ohrablova stay with her until her daughter arrived.

J Rimmer thanked us for allocating V Desborough to Mrs S.

Feedback: We want to hear from you with comments and anything to include in our next issue of Open House. Please contact Patsy Daeche at Home Choice Care, The Lodge, 13 High Street, Ingatestone. Essex. CM4 9ED. Tel: 01277 354111 Fax: 01277 355811 / www.homechoicecare.co.uk



Open House

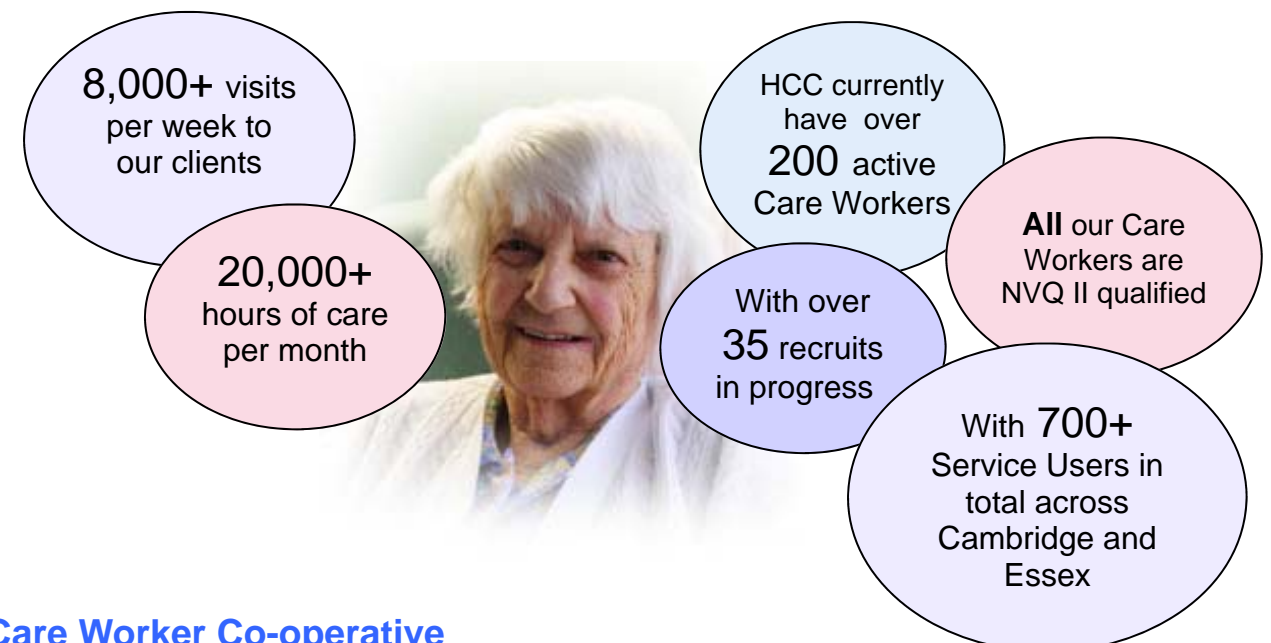
home choice
supporting your freedom

Cambridge Issue 2 - Feb 2007

Welcome to the quarterly newsletter from Home Choice Care Ltd, the home care provider in Cambridge and the surrounding areas. HCC Ltd is a new kind of home care provider. Owned and run by all the staff. Our vision is "Supporting Your Freedom" for our Service Users.

We deliver...

Recruitment...



Care Worker Co-operative

All our Care Workers own part of Home Choice Care or have the opportunity to do so! We have just announced our first grant of free share options to all our loyal Care Workers as a reward for staying with us - and remaining with us for the next 3 years.

This is just one of the rewards we share with our staff besides excellent training, supervised on-call support and some of the best pay rates in the local area.

We believe our Care Workers will focus on their Service Users with great dedication and provide quality care if we show them the same dedication - and we do!



Working Together delivering excellent care to people in their own homes is all about partnership.

Home Choice Care helps people live independently in their own homes by providing care workers to assist with their daily needs.

Home Choice Care Update

We are delighted to be able to confirm the appointments of Debbie Bennett and Julie Green as Regional Care Directors, effective immediately.

The appointments of these 2 experienced managers will enhance our management structure and provide more direct support to branches. The branches each one is responsible for are:

Debbie Bennett

Branch 001 Essex
Branch 002 Cambridgeshire



Julie Green

Branch 003 Ealing
Branch 004 Oxford
Branch 005 Gravesend

Care Directors for these branches will henceforth report directly to their regional managers.

We would also like to formally announce the appointments of Hayley Turner as Care Director Essex and Lyn Wilson as Care Director Gravesend.



Hayley Turner, Care Director Essex



Lyn Wilson, Care Director Gravesend

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The complete visiting eyecare specialist:-

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- Individuals or Group bookings available
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- Complete aftercare
- Great selection of frames
- Friendly professional team



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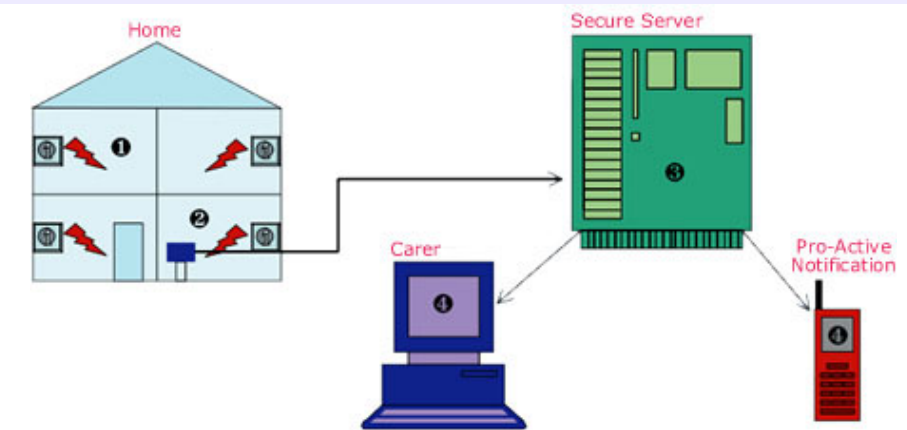
Remote Care - What is it?

Remote Care functions as a 24 hour-a-day, 7 day-a-week early detection and early warning system that lets care workers and family members know that a loved one is safe. It recognises emerging problems before they become emergencies.

The system utilises small, unobtrusive, strategically-placed wireless sensors to monitor the person in their own home. It is virtually invisible. No video camera or audio intrudes on the person's life.

- Small, wireless motion sensors are strategically placed in key areas, including the person's bedroom, kitchen, bathroom, and meal prep and/or medication areas.
- Each sensor transmits information 24 hours a day, 7 days a week about the person's daily living activities to a book-sized base station.
- The base station gathers this information and regularly transmits it to Home Choice's computers, using existing telephone lines.

Changes in the person's activities are analysed so care workers can be alerted to problems by call centre professionals, or via e-mail, phone, text message or pager, or by checking a password-protected web site.



- Home Choice Remote Care - Our Motion sensors track activities of daily living (ADLS)
- The base station communicates with our Secure Server
- Our Server analyses the data for deviations from normal behaviour patterns.
- An alert is automatically sent to care workers and relatives to inform them of the irregularity.

Call us now for further information